



2019-2020 ANNUAL REPORT



A YEAR OF PERSEVERANCE

Dear Friends,

It's no secret that fiscal year 2020 brought many unexpected changes in our world, and Hope House, like all of you, had no choice but to adapt. However, we feel it's important as we reflect on our accomplishments as well as the challenges, that we celebrate the good as we learn and grow from the difficult times. In fact, the challenges made us stronger and have shown how resilient and innovative we could be, and we are proud to share some of those successes with you.

Due to COVID-19 our shelter services needed to transition fairly quickly in early spring to observe health and social distancing guidelines. Through our Hotel Placement Program we were able to transition shelter clients to their own space, and provide them with the necessary day to day items, and access to vital resources for continuing their journey to be free of abuse. We also needed to help these families and individuals find a permanent place of their own so they could focus on pursuing their personal goals and improving their quality of life. Our advocates worked tirelessly to move families as quickly as possible, and in fact, 2020 saw an unprecedented number of clients purchasing their own homes.

Our annual Holiday Store continued to provide gifts for all the families in our services, while initiating a new "Letters to Santa" activity for the children. Through your generosity each family had gifts under the tree and a holiday meal to enjoy.

Children's therapists provided therapy and case support services and became very creative in engaging with their young clients to provide them with as much normalcy as possible, while educating parents on ways to recognize, understand and manage stress reactions in both themselves and their children. We couldn't be more proud of our direct service team and the way they quickly transitioned to do whatever needed to be done to meet those needs.

Your incredible support made a major impact in 2020. Even during the toughest times you were there, both individually and through business and organizational support, continuing to give, believing in our mission. We are grateful.

Angela R. Presnell

Angela Presnell
Hope House Board Chair

MaryAnne Metheny

MaryAnne Metheny
CEO, Hope House



EMERGENCY SHELTER INTAKES

Women	278
Children	206
Other Dependent	0
Hotel Adult	42
Hotel Child	33
Hotel Other Dependent	1

EMERGENCY SHELTER BEDNIGHTS

Women	12,635
Children	8,559
Other Dependent	0
Hotel Adult	1,751
Hotel Child	1,295
Hotel Other Dependent	54

TRANSITIONAL HOUSING INTAKES

Women	8
Children	13
Other Dependent	1

TRANSITIONAL HOUSING BEDNIGHTS

Women	540
Children	17
Other Dependent	21

COMBINED BEDNIGHTS**(SHELTER, HOTEL, TH)**

Women	14,920
Men	6
Children	9,871
Other Dependent	75

HOTLINE CALLS	3,807
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SHELTER



THERAPY



OUTREACH

**SCATTERED SITE
TRANSITIONAL HOUSING**

Women	18
Children	37
Other Dependents	1

PERMANENT HOUSING

Women	21
Men	0
Children	18
Other Dependents	0

TRANSITIONAL HOUSING FOLLOW-UP

Women	6
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THERAPY

Women	528
Men	4
Children	222
Not Captured/Unspecified	2

**CHILD AND FAMILY
ADVOCACY**

Women	69
Children	194

CIVIL LEGAL REPRESENTATION

Cases	532
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MUNICIPAL COURT ADVOCACY

Cases/Docket Entries	4,942
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**FULL ORDER OF PROTECTION
COURT ADVOCACY**

Female	813
Male	197
Not Captured/Unspecified	1

FAMILY COURT ADVOCACY

Women	153
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POLICE REVISITS

Women	70
Men	2

POLICE CALL-OUTS

Women	108
Men	11

**TEMPORARY ORDERS
OF PROTECTION**

Women	192
Men	9

GUARDIAN PROGRAM

TOTAL

Children	181
Families	117

NEW

Children	126
Families	68

BridgeSPAN

Women	58
Men	0

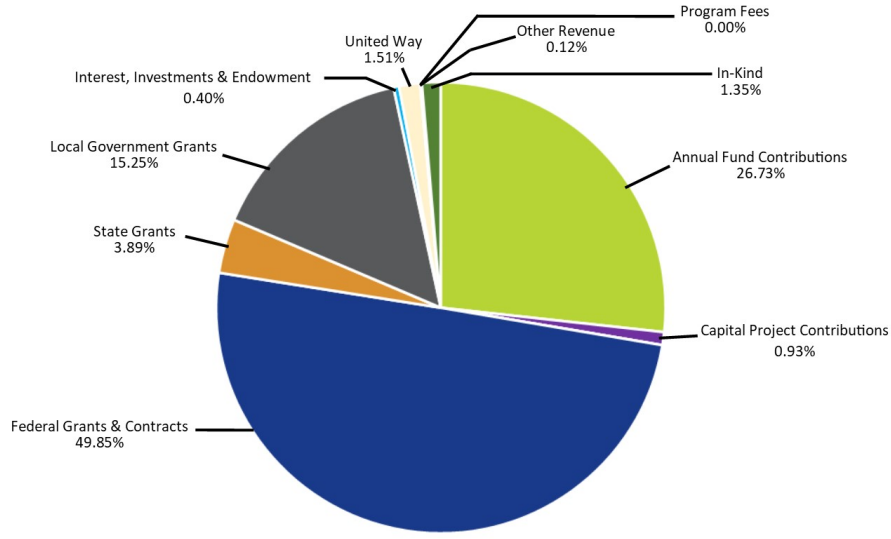
LETHALITY ASSESMENT PROGRAM

LAW ENFORCEMENT

Screened	1,081
Screened High Danger	892

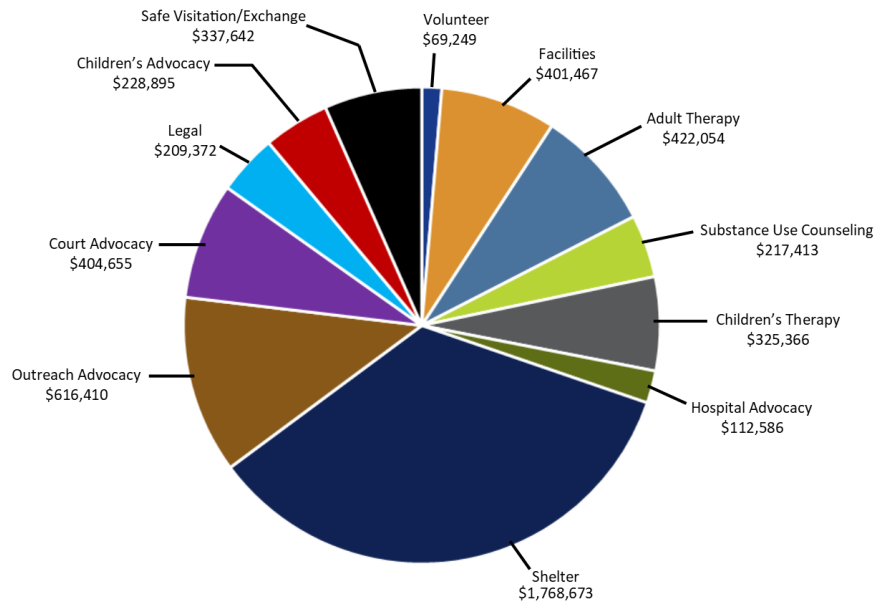
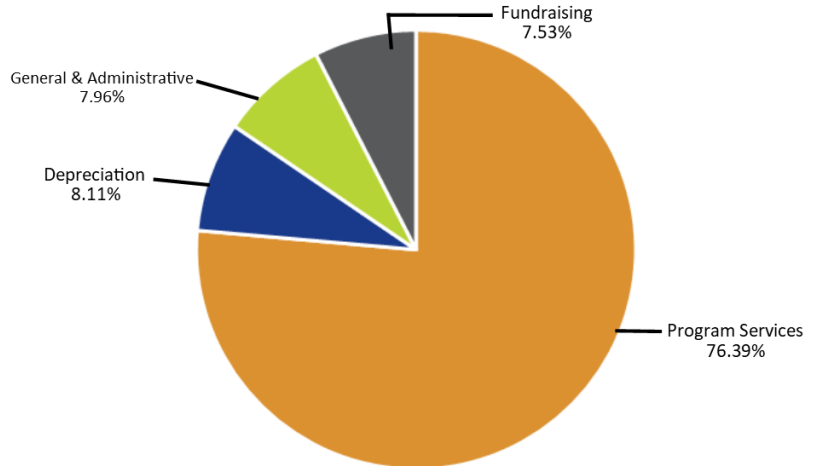
HOTLINE / BridgeSPAN

Screened	1,137
Screened High Danger	954



ACTUAL REVENUE
\$6,183,774

ACTUAL EXPENSES
\$6,694,105



PROGRAM EXPENSES
\$5,113,782
(Before Depreciation)

BOARD OF DIRECTORS

Angela Presnell | CHAIR | Davis Elen

Julie Ross | CHAIR ELECT | Empower Retirement

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Samuel Dean | BMO Harris Bank

Amy Doll | Community America Credit Union

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LaToya Garcia | Sprint

Neil Getzlow | Glow Relationships + Communications

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Dr. Lynette Wheeler | Truman Medical Center - Lakewood

Janelle Williams | Jackson Lewis P.C.

Hope House's mission is to break the cycle of domestic violence by providing safe refuge and supportive services that educate and empower those impacted by domestic violence. Hope House will advocate social change that protects and engenders a person's right to live a life free of abuse.



A bright light in a community that cares

35 years ago we opened our doors with one goal in mind—save lives by providing safe refuge for those affected by domestic violence. Since then, our approach has grown more comprehensive with services encompassing prevention, education and support for thousands of people traumatized by domestic violence every year. We have two secure locations in Eastern Jackson County. Learn more at hopehouse.net.

P.O. Box 577 | Lee's Summit, MO 64063



Hope House is member agency.

